



General Visitor Risk Assessment

Camera Obscura & World of Illusions, Edinburgh

Subject of Assessment	Camera Obscura & World of Illusions, Edinburgh, public areas		
Task/Activity	Managing the risk of accident or injury to visitors, employees, and contractors, in public areas.		
Assessor	Ross Boon (Technical Manager) Tony Millar (Manager)	Location of Assessment	Camera Obscura, Edinburgh

Risk Rating Matrix (RR)	Likelihood (L)		
	Consequence (C)	Certain or near certain to occur (High)	Reasonably likely to occur (Medium)
Fatality; major injury or illness causing long term disability (High)	HIGH (H)	HIGH (H)	MEDIUM (M)
Injury or illness causing short term disability (Medium)	HIGH (H)	MEDIUM (M)	LOW (L)
Other injury or illness (Low)	MEDIUM (M)	LOW (L)	LOW (L)

Location	Hazards (Unsafe Condition)	Who is at risk?	Controls in place	L	C	RR	Adequately controlled?
ROOFTOP TERRACE	<ul style="list-style-type: none"> a) Falling b) Fall from climbing c) Slipping if icy d) Tripping on uneven areas e) Tripping on steps f) Tripping on mats g) Those below hit by anything dropped (including spit) h) Low doorway to N.Terrace i) Wasp stings 	Visitors, Employees, Contractors	<ul style="list-style-type: none"> a) All areas railed with extra mesh where required b) Handrails and warning signs c) Salted first thing each day in cold weather d) Uneven areas levelled out, warning signs e) Stair edges highlighted, handrail, warning signs f) Daily visual and weekly maintenance checks g) CCTV h) Hatching marks on upper edge of doorway i) Traps in summer on rooftop terrace 	L	M	L	Yes
CAMERA CHAMBER	<ul style="list-style-type: none"> a) Steps into room b) Tripping in dark c) Claustrophobia d) Airborne infections e) Fear of the dark f) Banging head on rail 	Visitors, Employees, Contractors	<ul style="list-style-type: none"> a) Handrail b) Lights off only once all are stationary, handrails, lit steps. c) Door opened if anyone claustrophobic d) Fan system runs between shows to fully exchange air e) Door opened if anyone fearful f) Warn visitors. 	L	M	L	Yes

Location	Hazards (Unsafe Condition)	Who is at risk?	Controls in place	L	C	RR	Adequately controlled?
MAGIC GALLERY	a) Electric Shock b) Electrical spark (igniting hand gel) c) Dark room d) Magnetic induction	Visitors, Employees, Contractors	a) Voltage controlled Signage explaining static electricity risk for pacemakers, cochlear implants and wet hands (hand gel) b) All exhibits PAT compliant b) There is no hand gel dispenser at the entrance to the Electric Room A sign to visitors to take care with exhibits if they have applied gel, and only touch electric exhibits with dry hands c) Exits clearly marked d) Warning signs posted for hearing aid and pacemaker users.	M	M	M	Yes
MIRROR MAZE	a) Bumped heads b) Glasses wearers c) Trip hazard d) Power failure e) Broken mirror - cuts	Visitors, Employees, Contractors	a) Warning sign at entrance not to run b) Light sequences kept bright to prevent disorientation c) Glasses wearers urged to take additional care in warning materials on signage d) Steps highlighted with integrated lighting e) Emergency lights overhead, aircraft-style lighting illuminates exit route f) Evacuation procedures in place g) Map of layout available in cupboard h) Mirrors all safety backed - laminated.	M	M	M	Yes

Location	Hazards (Unsafe Condition)	Who is at risk?	Controls in place	L	C	RR	Adequately controlled?
VORTEX TUNNEL	<ul style="list-style-type: none"> a) Motion sickness / disorientation b) Trip hazard on steps c) Possessions dropped in it d) Moving parts e) Bumping into mirror at end of tunnel f) Small pets' paws passing through walkway grid 	Visitors, Employees, Contractors	<ul style="list-style-type: none"> a) Warning sign at entrance. Handrails inside tunnel. b) Handrails fitted both sides. Stair edges highlighted, with integrated lighting, handrail fitted c) Emergency stop buttons fitted at entrance and exit to activate torque-vectorized emergency stop d) All protected with barriers plus emergency stops as above e) Safety tape on mirror to break illusion of distance f) Warning on website with recommendation to carry small pets 	M	M	M	Yes
AMES ROOM	Trip hazard on steps	Visitors, Employees, Contractors	Steps highlighted and well lit	L	M	L	Yes
EXHIBITS WITH LIGHTS	Burning	Visitors, Employees, Contractors	Only cool LED bulbs in exhibits	L	M	L	Yes
EXHIBIT AREAS	<ul style="list-style-type: none"> a) Tripping over step stools b) Bumping into exhibits 	Visitors, Employees, Contractors	<ul style="list-style-type: none"> a) Hi-visibility yellow and pink step stools in dark areas b) Edges of exhibits in dark areas highlighted 	L	M	L	Yes
FOYER	<ul style="list-style-type: none"> a) Low, narrow doorway to cloakroom b) Tripping on mats 	Visitors, Employees,	<ul style="list-style-type: none"> a) Hazard tape on top edge of door b) Daily visual and weekly maintenance checks 	L	M	L	Yes

Location	Hazards (Unsafe Condition)	Who is at risk?	Controls in place	L	C	RR	Adequately controlled?
STAIRS	<ul style="list-style-type: none"> a) Slips, trips and falls b) No lift – not suitable for wheelchairs or buggies c) Handrail only on one side 	Visitors, Employees, Contractors	<ul style="list-style-type: none"> a) Brightly lit white walls, stairs kept clear of obstructions High contrast handrails fitted on one side b) Clear information on website and pre visit c) Make visitors aware pre-visit and onsite. 	L	M	L	Yes
TOILETS	<ul style="list-style-type: none"> a) Scalding b) Disorientation from mirrors / optical floor 	Visitors, Employees, Contractors	<ul style="list-style-type: none"> a) Water temperature thermostatically controlled and tested. Warning signs posted. b) Mirrors marked with stickers 	L	M	L	Yes
OPEN WINDOWS	<ul style="list-style-type: none"> a) Falling out b) Trapped fingers 	Visitors, Employees, Contractors	<ul style="list-style-type: none"> a) All accessible windows have locking safety catches b) Windows opened at the bottom are on safety hooks 	L	M	L	Yes
DOORS	<ul style="list-style-type: none"> a) Trapped fingers in doors which open and close b) Tripping on threshold strips 	Visitors, Employees, Contractors	<ul style="list-style-type: none"> a) Covers installed on hinge side b) Hi-viz strips installed 	L	M	L	Yes

Location	Hazards (Unsafe Condition)	Who is at risk?	Controls in place	L	C	RR	Adequately controlled?
WHOLE BUILDING	a) Fire b) Other hazards not already covered c) Power failure	Visitors, Employees, Contractors	a) Fire risk assessment carried out March 2024 and reviewed annually. Alarm system linked to Fire Brigade out of hours. During opening times staff trained to alert Fire Brigade. Smoke/heat detectors fitted in all public and non-public areas Self-closing doors; 'Class O' protected stairwells Staff fire practices monthly 33% of Electrical installation inspected and tested annually b) Have necessary national and local Licenses to operate Public Entertainment Licence Third Party Public Liability Insurance On-site first aid available by trained/qualified staff c) Full or partial evacuation. Duty Manager to refer to power outage protocol.	L	H	M	Yes
WHOLE BUILDING	Dogs and cats admitted a) Tripping / trampling b) Allergies / fear of dogs c) Bites / scratches d) Fouling	Visitors, Employees, Pets	a) Pets kept on a short lead at all times. Limit access to pets on very busy days. b) Assist visitors affected in finding a different route through exhibits, or reallocate time of visit for anyone who cannot be close to animals. c) Pets kept on a short lead at all times. d) Cleaning team and others trained in clearing bodily fluids safely.	L	L	L	Yes

Date of Assessment	14.01.2026	Signature		Review dates	14.01.27
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