



CASTLEHILL, EDINBURGH, EH1 2ND

0131 226 3709

www.camera-obscura.co.uk

info@camera-obscura.co.uk

Camera Obscura and World of Illusions is owned by Visitor Centres Ltd which was set up in 1968 and now runs three visitor attractions in Scotland; **Camera Obscura and World of Illusions** in Edinburgh, **Landmark Forest Adventure Park** in Carrbridge and **Inverary Jail** in Argyll. The company also runs a publishing division - **Landmark Press** - which produces, among other publications, the '**Welcome to Edinburgh**' and '**Welcome to Scotland**' guides in six languages with an annual print-run of over 2 million copies.

Camera Obscura and World of Illusions is a VisitScotland 5-Star rated visitor attraction consisting of Camera Obscura presentations, rooftop terrace, exhibitions, reception area and shop. Our aim is to be one of the best visitor attractions in Scotland, committed to business excellence in all areas. The business is seasonal and in the busy summer months we employ extra temporary staff to cope with the increase in visitor numbers in addition to the core staff who work year round. The job of a guide at the Camera Obscura is an interesting and varied one. You will be required to give presentations in the Camera to groups of up to thirty-five people, as well as working in the exhibition spaces to ensure our visitors are getting the most out of their visit. In addition to selling tickets to the public on reception you may be required to promote the attraction to passers-by in the street. You will need a sound knowledge of the local area, to answer queries from visitors. In all aspects of the job we expect that you will provide exceptional customer service for our visitors.

The rewards we offer:

- A hourly pay rate of £8.45.
- An enjoyable and open working environment, with an emphasis is on teamwork and support.
- A thorough and comprehensive induction programme.

What we are looking for in our staff:

- A friendly and helpful personality, with the ability to provide exceptional customer care.
- Someone who can pick up new skills quickly and is not afraid to try new things.
- Someone who can be relied on to work independently and will support other members of the team.
- Excellent communication skills including clarity of spoken English.
- Experience in a tourism or customer service environment.
- Language skills (fluency in one foreign language highly desirable)
- Knowledge of Edinburgh and general Scottish history.
- Availability to work late hours, at weekends and over public holidays.